

# **Treasury User Provisioning Service Guide**

# Version 2.0

# March 24, 2007

| Controlled By:      | Della Gottesman              |
|---------------------|------------------------------|
| Controlling Office: | Financial Management Service |
| Control Date:       | March 24, 2007               |
| Decontrol On:       | October 12, 2009             |

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#### TITLE PAGE

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#### 1.0 INTRODUCTION

This manual provides step-by-step instructions to obtain a Treasury Financial Management Service (FMS) Enterprise User ID, using the Treasury User Provisioning Service (UPS). This FMS Enterprise account can be used to access numerous integrated applications. These instructions are for non FMS Employees. If an FMS Employee has not been assigned an FMS Enterprise account, they should request an account from the Data Access Control Division. While this provisioning application supports various Internet browser applications, support and instructions are only provided for more recent releases of Microsoft Internet Explorer.

# 1.1 Scope

This manual provides Instructions for external Treasury Customers on how to:

- Register for a user ID
- Answer Secondary Authentication questions
- Use the Forgot Password functionality to reset your password
- Use the Forgot User ID functionality

#### 1.2 Prerequisite Steps

Before you start please check the following:

- 1. Internet Explorer Versions supported are 6.0 and higher (to check your browser version, from your browser choose Help and About Internet Explorer, this will give you your current version. *If your version is lower than 6.0, please have your PC support perform an upgrade your browser before continuing.*
- 2. Make sure your browser can accept cookies (from your browser choose Tools, Internet Options, Privacy and make sure your settings are "Medium" This can also be done by selecting Tools, Internet option, Privacy, Advance, and set Override Automatic Cookie handling, Accept Cookies, and Always Allow Session Cookies. This is probably better because of differing security requirements
- **3.** Make sure your browser is set to disable script debugging (from your browser choose Tools, Internet Options, Advanced, under the Browsing section make sure that "Disable Script Debugging" for Internet and Other is checked

The web address you should be accessing is:

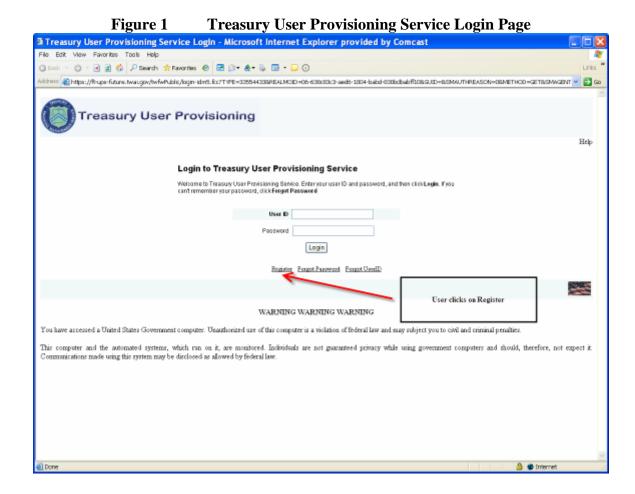
https://www.twai.gov/TWAIUPS/user/login.jsp

If you have any problems with your browser, please call your local agency PC support helpdesk. At any phase of this registration if you have problems obtaining your ID please call the FMS Helpdesk at 202-874-4357 or CBAF for assistance.

# 2.0 TREASURY USER PROVISIONING SELF REGISTRATION

# 2.1 Treasury User Provision Service

1. A new user who wants to self-register can do so by going to the TWAI UPS Login screen. The URL for this screen is: <a href="https://ups.twai.gov/TWAIUPS/user/login.jsp">https://ups.twai.gov/TWAIUPS/user/login.jsp</a>. Click on the "Register" link as shown in Figure 1. This will allow you to start the registration process.



# 2.2 Treasury User Provision Service Self Registration

#### 2.2.1 Unique Number Identification

**2.** For Security reasons, the Treasury Self Registration Page will be displayed. Type in the numbers that appear in the box and click "Next"

Figure 2 illustrates the Treasury UPS Self Registration Page.

Treasury Self Registration — Unique Number Identification

Treasury User Provisioning

Treasury Self Registration

62 186431

In the space below, enter the text that you see in the picture above
62186431

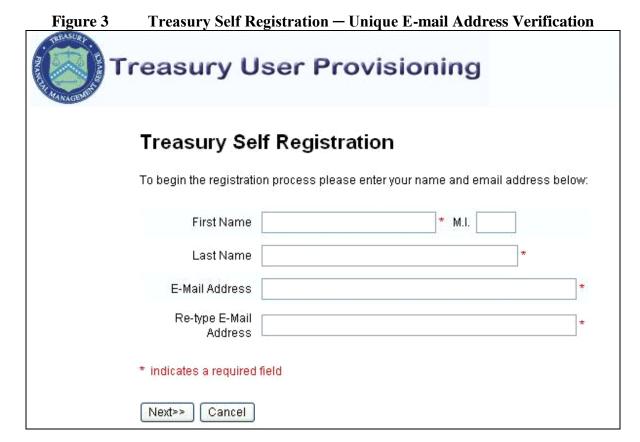
\* indicates a required field

Next>> Cancel

#### 2.2.2 Unique E-mail Address Verification

**3.** In order to verify that your email address is unique, enter information in all of the fields marked with a red asterisk and click "Next".

Figure 3 illustrates the Treasury UPS Self Registration Page for unique e-mail address verification.



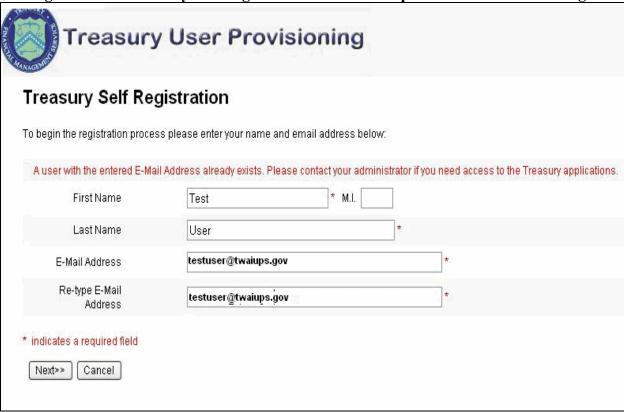
**Note**: If the email address you entered above is not unique the message illustrated in Figure 4 will be displayed.

If you get this message it means your email is not unique to the UPS system. If this is your personal email account, you can retrieve your FMS User ID by clicking the Forgot User Id on the Login page. If you continue to experience issues, contact your CBAF or the FMS helpdesk at 202-874-4357. If you do not receive this message then click the next button to proceed to number 4.

## 2.2.3 Not A Unique E-mail Address Message

Figure 4 illustrates the Treasury UPS message that the e-mail address is not a unique e-mail address.

Figure 4 Treasury Self Registration — Not A Unique E-mail Address Message



## 2.2.4 Unique E-mail Address Confirmation

**4.** If your email address was unique you were sent the Confirmation message illustrated in Figure 5. Click finish then check your email for the message below. Proceed to step 5.

Figure 5 illustrates the Treasury UPS confirmation message that the e-mail address is a unique e-mail address.

Figure 5 Treasury UPS — Unique E-mail Address Confirmation



# Confirmation

A notification was sent to testuser@twaiups.gov in order to verify the email address.

Please follow the instructions in the email to complete Treasury account registration.

Finish

**5.** The confirmation email provides a link to continue the registration process. From the email, click on the UPS link as highlighted in Figure 6.

Figure 6 Treasury UPS — Confirmation E-mail

----Original Message----

From: Treasury UPS User Administration [mailto:twaigov@mail.eroc.twai.gov]

Sent: Wednesday, March 15, 2006 10:32 AM

To: User, Test

Subject: Treasury UPS Email Verification

This notification confirms Test User's email address for Treasury application access.

Click on the following link to continue with the Treasury UPS Self-registration process: https://www.twai.gov/TWAIUPS/user/anonProcessLaunch.jsp?newView=true&id=TWAIRSSPT&op eci=06475884

If clicking on the above link does not work, copy and paste or enter the above link information in your browser.

This email has been generated by an automated notification system.

PLEASE DO NOT REPLY TO THE EMAIL.

#### 2.2.5 Unique Number Identification Redirection

**6.** For Security reasons, you will be redirected to the Unique Number Identification Page. Type in the numbers that appear in the box and click "Next."

Figure 7 illustrates the Treasury UPS Self Registration Page.

#### 2.2.6 Name And E-mail Address Verification

**7.** Verify that your name and email address is correct as displayed in Figure 8. If the information is not correct contact your CBAF or the FMS Helpdesk at 202-874-4357.

Figure 8 illustrates the Treasury UPS Inbox Item Edit Page for name and e-mail address verification.

Treasury UPS — Name And E-mail Address Verification Figure 8 3 Identity Manager - Microsoft Internet Explorer provided by Comcast File Edit View Favorites Tools Help 🔾 Back \* 🖒 - 🖪 🙎 🐔 🔑 Search 🍁 Favorites 🔣 🗺 🗯 🕭 📲 🕞 - 📦 🕟 Links 🗷 👔 https://fh-upe-future.twa.ugov/TWADPS/user/anorWorkthembdit.jupnid=%2000%2055CXG6A500070200%3A1904210%3A120C788FC20%3A-4006 → ⊕ co Treasury User Provisioning Help Treasury Self Registration Please verify your name and email address: First Name Mac ML Last Name Gibson Full Name Mac Oibson E-Mail Address mac.glbson@comcast.net Nestro Cantal

Internet

# 2.2.7 Select Organization

**8.** Click on the drop down menu to select your organization. If you do not know which organization best suits your scenario, please contact your local administrator or the FMS Help Desk. Once you choose your appropriate organization, click "Next."

Figure 9 illustrates the Treasury UPS Select Organization Page.

Identity Manager - Microsoft Internet Explorer provided by EDS COE File Edit View Favorites Tools Help 3 Back 🔻 🕒 🔞 🙎 🐔 🔑 Search 😾 Favorites 🚱 🕝 🔗 🙈 🕞 📙 🚉 ▼ → Go Links » Address Addres Treasury User Provisioning <u>Help</u> Select Organization Search for an organization i Organization Type -- Select --Select Consumers and Citizens \* indicates a required fie Corporate Educational and Non-profit Federal Agency Federal Reserve Bank Next>> Cancel Financial Institutions State and Local Governments 🔒 🤣 Internet 🔼 Done

Figure 9 Treasury UPS — Select Organization Page

# 2.2.8 Select Federal Agency And Bureau

**9.** Figure 10 depicts a screen if the user chooses Federal Agency as his/her Organization. (Note: This screen will look different depending on the Organization that is chosen in step #8). Once you complete all of the required information, click on "Next" until you reach the "Personal Information Page."

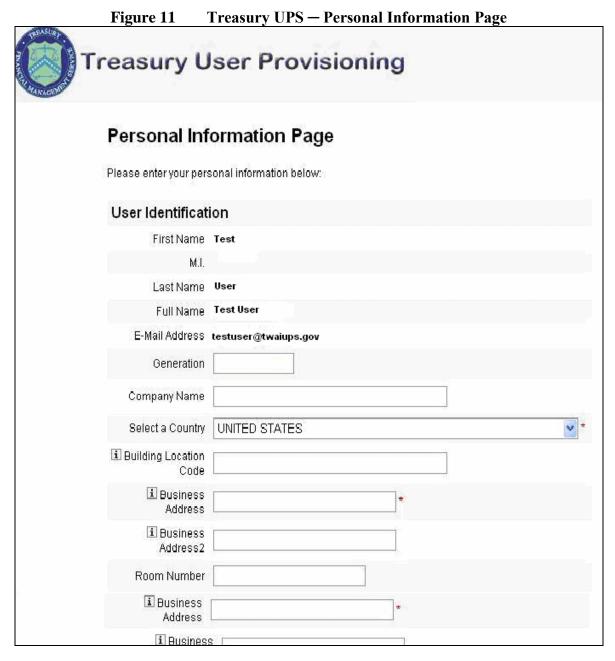
Figure 10 illustrates the Treasury UPS Select Federal Agency Page.

Figure 10 Treasury UPS — Select Federal Agency Page Treasury User Provisioning Federal Agency Agency/Department | Department of the Treasury Bureau Financial Management Service OR Search By Name Search Advanced Search Starts With Options: << Previous Next>> Cancel

#### 2.2.9 Enter Personal Information

10. Enter your Personal and Demographic Data. Note: Enter numbers only for the phone (dashes are not allowed). Please fill in all information. Fields that have an asterisk (\*) are required information that you must fill in.

Figure 11 illustrates the Treasury UPS Personal Information Page.

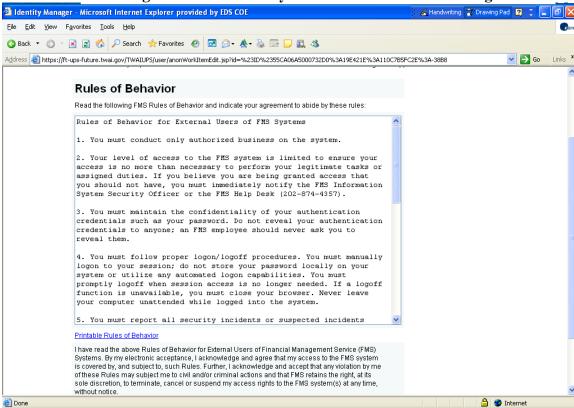


## 2.2.10 Accept Rules of Behavior Page

**11.** After clicking "Next", you will be prompted to accept the FMS Rules of Behavior. After reading through the Rules of Behavior, click on "Accept".

Figure 12 illustrates the FMS Rules of Behavior page.

Figure 12 Treasury UPS — Rules of Behavior Page

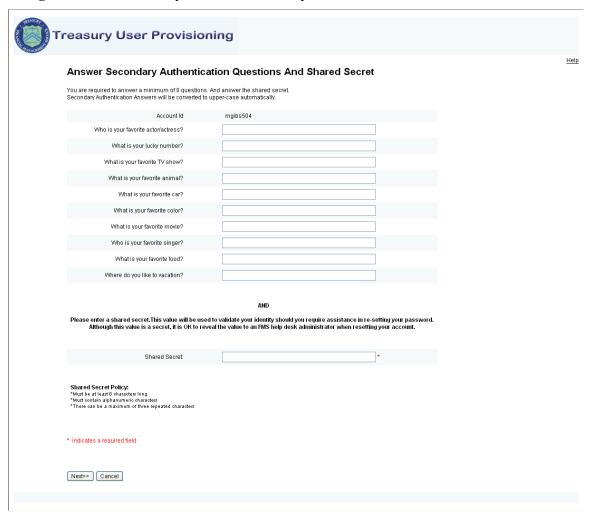


#### 2.2.11 Answer Secondary Authentication Questions and Provide Shared Secret

**12.** After accepting the Rules of Behavior, you will be prompted to answer Secondary Authentication Questions and to provide a Shared Secret. The questions will be asked of you when you have forgotten your password and would like to reset it. It should be noted that you are required to provide answers to at least 8 of the questions.

Figure 13 illustrates the Secondary Authentication Questions and Shared Secret page.

Figure 13 Treasury UPS – Secondary Authentication Questions and Shared Secret



#### 2.2.12 User ID Authentication Information

**13.** Once you answer these questions and supply your Shared Secret, click on the "Next" button. This will take you to the "Authentication Information" page. On this screen, you will see your newly created UPS enterprise user id. You must assign a password. Type your new password twice and click "Next". **Note**: Remember this password and User ID.

Figure 14 illustrates the Treasury UPS Authentication Information Page.

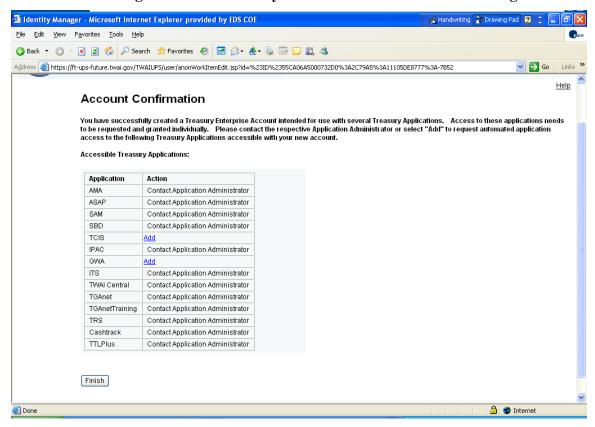


#### 2.2.13 Account Confirmation

14. You will now be directed to the "Account Confirmation" page (Figure 15).

Figure 15 illustrates the Treasury UPS Confirmation Page.

Figure 15 Treasury UPS — Account Confirmation Page



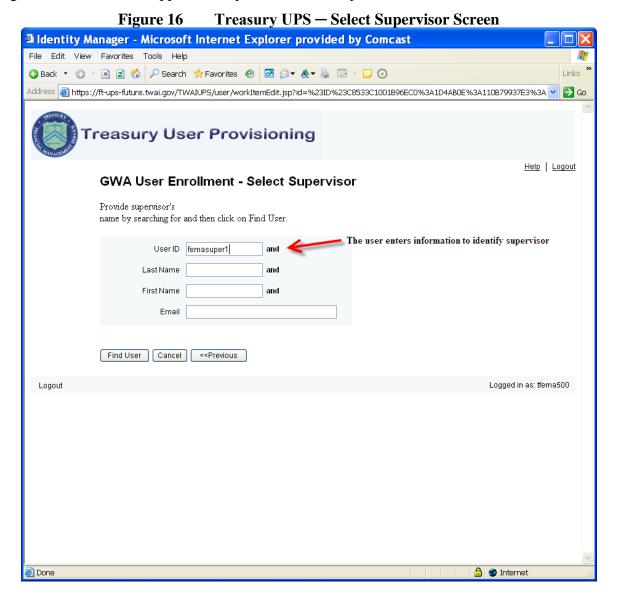
15. You are now ready to request access to your Treasury application. You can select Finish to gain access to an application sometime in the future, or you can select "Add" to gain access to an application now. Notice that currently only two applications allow self-registration to occur. By clicking on the "Add" link under Action, you will be directed to the UPS login screen where you will need to enter your newly created user id and password.

# 2.3 Treasury Application Access

#### 2.3.1 Treasury User Provisioning Service Login

**16.** After successfully logging into UPS, you will be directed to a screen where you will need to provide a supervisor's information. This step is needed so that an e-mail can be sent to the appropriate supervisor and he/she can provide you with the appropriate application roles. After entering the supervisor's information, click on "Find User".

Figure 16 illustrates the application-specific "Select Supervisor" screen.

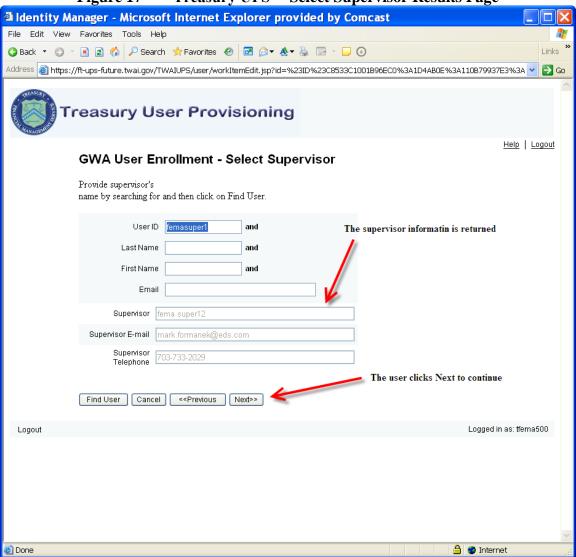


## 2.3.2 Select Supervisor Results Page

**17.** The next page shown will provide the results for the supervisor's information you entered in the previous step, if found. If the information is correct, click "Next".

Figure 17 illustrates the Treasury UPS Select Supervisor Results page.

Figure 17 Treasury UPS — Select Supervisor Results Page



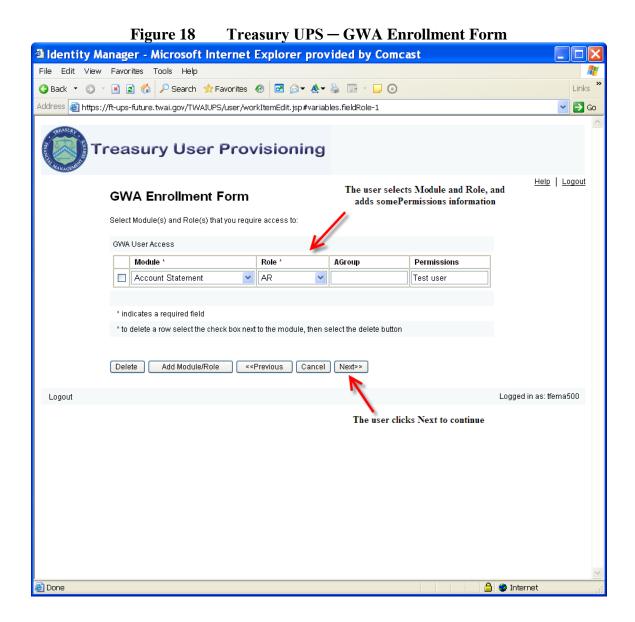
**Note**: Currently, most applications require a paper request to be submitted to the CBAF. Your application may require an approval process before your access will be granted. Once your application access is granted you will be notified via email. Use the ID and password that you just created to access the application.

#### 2.3.3 Application Specific Role Access

Figure 17 illustrates the Treasury UPS Manage My Applications Page, showing existing applications.

**18.** The next few screens will ask you to enter information for roles that you will need for your specific application.

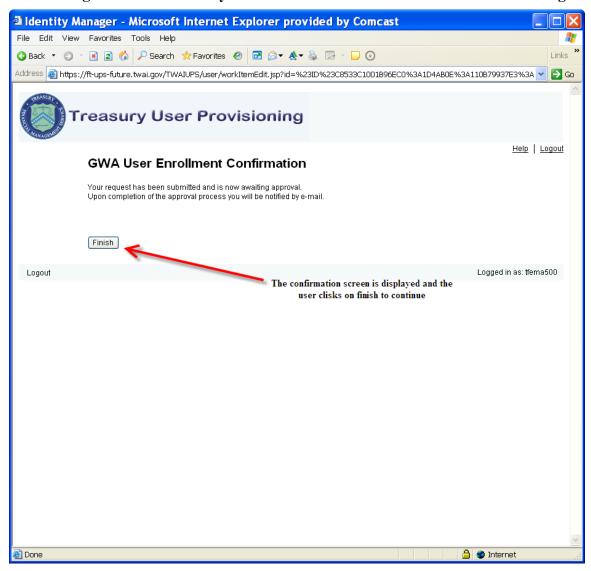
Figure 18 illustrates the GWA Enrollment Form.



**19.** After entering all of the appropriate application-specific information, you will receive a confirmation page.

Figure 19 illustrates the GWA User Enrollment Confirmation Page. Once you click on "Finish", the self-registration process will be completed.

Figure 19 Treasury UPS – GWA User Enrollment Confirmation Page



You will be directed to the UPS Welcome page after clicking on "Finish". You will be notified by your supervisor when access to your application has been granted.

# 3.0 UPDATE SECONDARY AUTHENTICATION

This section describes the steps involved to update the secondary authentication answers.

# 3.1 Login To UPS

In order to update your answers to the Secondary Authentication Questions, you must login to UPS.

Figure 20 illustrates the Treasury UPS login Page.

**Treasury UPS Login Page** Figure 20 Treasury User Provisioning Help Login to Treasury User Provisioning Service Welcome to Treasury User Provisioning Service. Enter your user ID and password, and then click Login. If you can't remember your password, click Forgot Password User ID Password Login Register Forgot Password Forgot UserID WARNING WARNING WARNING You have accessed a United States Government computer. Unauthorized use of this computer is a violation of federal law and may subject you to civil and criminal penalties. This computer and the automated systems, which run on it, are monitored. Individuals are not guaranteed privacy while using government computers and should, therefore, not expect it. Communications made using this system may be disclosed as allowed by federal law.

## 3.1.1 Update My Secondary Authentication Answers

On the Welcome page, click on the link "Update My Secondary Authentication Answers and Shared Secret," as illustrated in Figure 21.

Figure 21 illustrates the Treasury UPS Welcome Page.

Treasury UPS — Welcome Page Figure 21 Identity Manager - Microsoft Internet Explorer provided by EDS COE <u>File Edit View Favorites Tools Help</u> 3 Back • 5 • 2 Search 🕏 Favorites 🚱 🗗 🔊 • 💂 • 🗒 🗐 • 🔲 🖏 🖏 Go Links » Address 🙆 https://ft-ups-future.twai.gov/TWAIUPS/user/main.jsp;jsessionid=GDkPhw1yLYpCq2cQ2tx7v5gbmld47DgGJ5G7vTb78dncfyJTX8thl-1245379228?lang=en8cntry=U5 Treasury User Provisioning Help | Logout Welcome, srobt500. Please select one of these options: My Treasury UPS User Account Management Manage My Applications Update My Information Change My Password Update My Secondary Authentication Answers And Shared Secret Administrative Tasks Create Account Manage User Accounts Application Management Tasks SBD Application Management Approve Requests · No Pending Approvals Logged in as: srobt500 Logout

Done

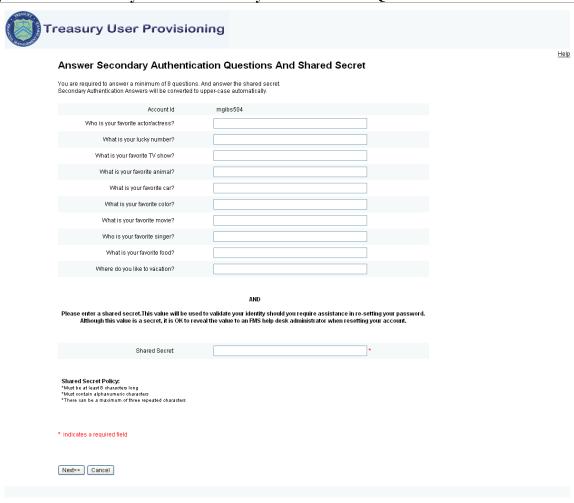
🔒 🥝 Internet

## 3.1.2 Update Secondary Authentication Answers

The user is required to answer a minimum of 8 questions and provide a shared secret and then click the "Next" button."

Figure 22 illustrates the Treasury UPS Secondary Authentication Questions & Shared Secret Page.

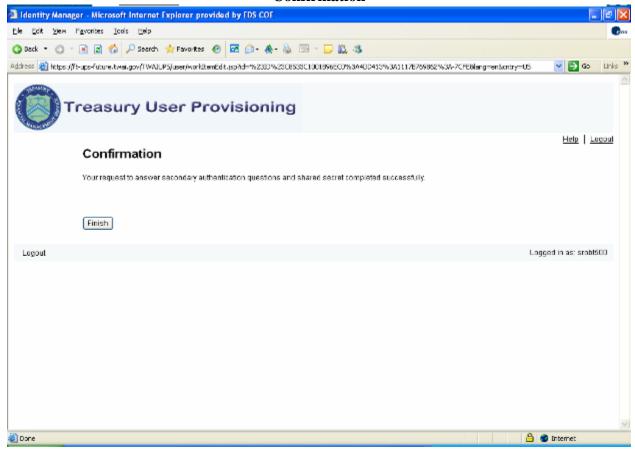
Figure 22 Treasury UPS – Secondary Authentication Questions & Shared Secret Page



# 3.1.3 Confirmation Of Updated Answers

A confirmation is displayed, as illustrated in Figure 23.

Figure 23 Treasury UPS — Secondary Authentication Answer & Shared Secret Confirmation



# 3.2 Use Of Forgot Password Functionality

This section provides the steps involved to request a password when the user forgets the password.

# 3.2.1 Forgot Password Functionality

Click the "Forgot Password" link on the UPS login page, as illustrated in Figure 24.

Treasury UPS — Login Page Forgot Password Link Figure 24 Treasury User Provisioning Service LogIn - Microsoft Internet Explorer provided by Comcast File Edit View Favorites Tools Help 🔇 Back 🔻 🜖 🕆 🗷 🙎 🐔 🔑 Search 😾 Favorites 🚱 🕝 🐼 🔻 🐁 层 🔻 📙 💿 Links Address 🧃 https://ft-ups-future.twai.gov/twfwPublic/login-idm5.fcc?TYPE=335544338REALMOID=06-638c83c3-aed6-1004-babd-830bdbabff108.GL 🔻 Go Go Treasury User Provisioning Help **Login to Treasury User Provisioning Service** Welcome to Treasury User Provisioning Service. Enter your user ID and password, and then click Login. If you can't remember your password, click Forgot Password User ID Password Login Register Forgot Password Forgot UserID User clicks on Forgot Password link WARNING WARNING You have accessed a United States Government computer. Unauthorized use of this computer is a violation of federal law and may subject you to civil and criminal penalties. This computer and the automated systems, which run on it, are monitored. Individuals are not guaranteed privacy while using government computers and should, therefore, not expect it. Communications made using this system may be disclosed as allowed by federal law. 🔒 🧼 Internet 🖺 Done

#### 3.2.2 Enter User ID

Enter the User Id and click the Next button, as illustrated in Figure 25.

Treasury UPS — Treasury Login Figure 25 ■ Identity Manager - Microsoft Internet Explorer provided by Comcast File Edit View Favorites Tools Help 3 Back ▼ ⑤ ▼ 🗷 🙎 🐔 🔑 Search 😾 Favorites 🚱 🗹 🖄 ▼ 🦓 🕞 ▼ 📙 🧿 Address 🗿 https://ft-ups-future.twai.gov/TWAIUPS/user/anonWorkItemEdit.jsp;jsessionid=GJBG20xpGwLFLsCLq2CMbSL8y3LJf15FLtppk1HhJnQ6F8I 🔻 🔁 😡 LOGOUT HELP Treasury User Provisioning Please enter the Treasury Login Treasury Login **User enters UID** \* indicates a required field Next>> Cancel 🔒 🧼 Internet Done

## 3.2.3 Answer Secondary Authentication Questions

Answer the secondary authentication questions.

The user is presented with four questions (selected randomly by the system) from the ones that were previously answered. The question will change each time the process is entered.

After answering the questions, click the "Next" button.

Figure 26 illustrates the Treasury UPS Answer Secondary Authentication Questions Page.

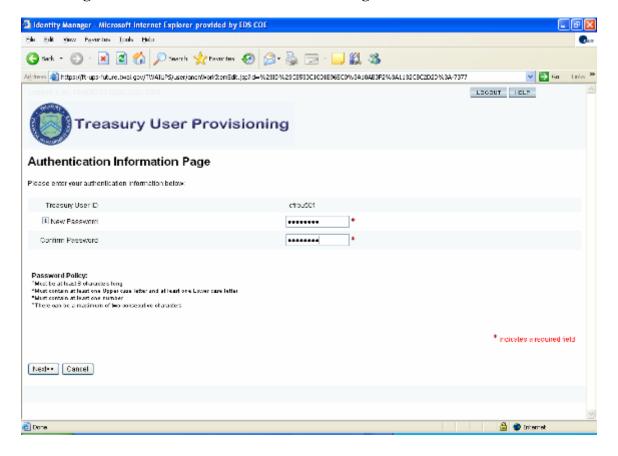
Figure 26 Treasury UPS — Answer Secondary Authentication Questions Page Treasury User Provisioning **Answer Secondary Authentication Questions** You are required to answer all questions below. Treasury User ID tacco500 What is your favorite movie? answer7 What is your favorite food? answer9 What is your favorite TV show? answer3 What is your favorite animal? :answer4 \* indicates a required field Next>> Cancel

# 3.2.4 Authentication Information Page

Upon clicking "Next", you will be directed to the "Authentication Information" page. Enter a new password and then re-enter it to confirm this password.

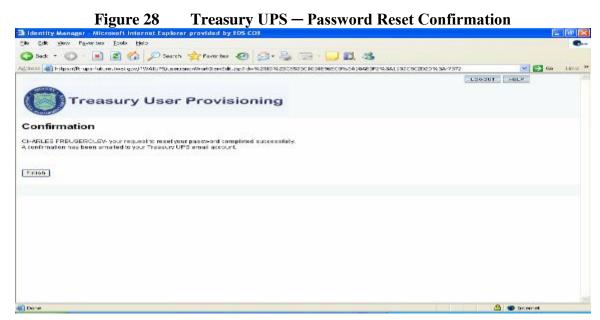
Figure 27 illustrates the Authentication Information page.

**Figure 27 – Authentication Information Page** 



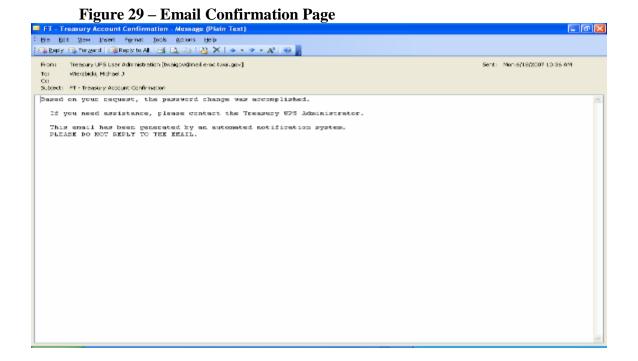
#### 3.2.5 Password Reset Confirmation

A confirmation message is displayed, as illustrated in Figure 28, and an email with the temporary password is sent to the user's email address.



#### 3.2.6 E-Mail Confirmation

After clicking "Finish" in the previous step, you should receive an e-mail similar to the one shown in Figure 29, stating that your password has been changed successfully.



# **Use Of Forgot User ID Functionality**

This section provides the steps involved to request a User ID when the user forgets the User ID.

# **3.2.7** Forgot User ID Functionality

Click the "Forgot User ID" link on the UPS login page, as illustrated in Figure 28.

Treasury UPS - Login Page Forgot User ID Link Figure 28 easury User Provisioning Help Login to Treasury User Provisioning Service Welcome to Treasury User Provisioning Service. Enter your user ID and password, and then click Login. If you can't remember your password, click Forgot Password User ID Password Login Register Forgot Password Forgot UserID WARNING WARNING WARNING You have accessed a United States Government computer. Unauthorized use of this computer is a violation of federal law and may subject you to civil and criminal penalties. This computer and the automated systems, which run on it, are monitored. Individuals are not guaranteed privacy while using government computers and should, therefore, not expect it. Communications made using this system may be disclosed as allowed by federal law.

#### 3.2.8 Enter E-mail Address

The user is required to enter the email address and click the "Next" button, as illustrated in Figure 29.

Figure 29 Treasury UPS – Forgot User ID

Treasury User Provisioning

Forgot User ID

Please Enter the Email Address

Next>> Cancel

#### 3.2.9 User ID Reset Confirmation

A confirmation message is displayed, as illustrated in Figure 30, and an email with the User ID is sent to the user's email address.

Treasury User Provisioning

Confirmation

Your request for userld has been completed successfully.

Finish

Re-Certification Account Consolidation CR 184 – Allow an Administrator to Change User ID Information

#### 4.0 ADMINISTRATIVE CAPABILITIES

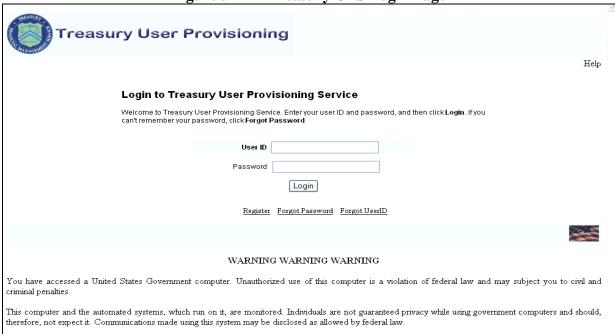
This section describes some of the tasks that can be performed by application administrators.

# 4.1 Login To UPS

In order to perform administrative tasks, you first must login with an administrator account.

Figure 31 illustrates the Treasury UPS Login Page.

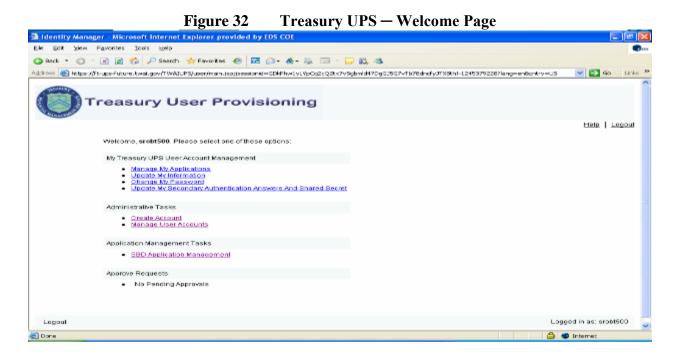
Figure 31 Treasury UPS Login Page



## 4.1.1 Manage User Accounts

On the Welcome Page under the "Administrative Tasks" section, click on the "Manage User Accounts" Link

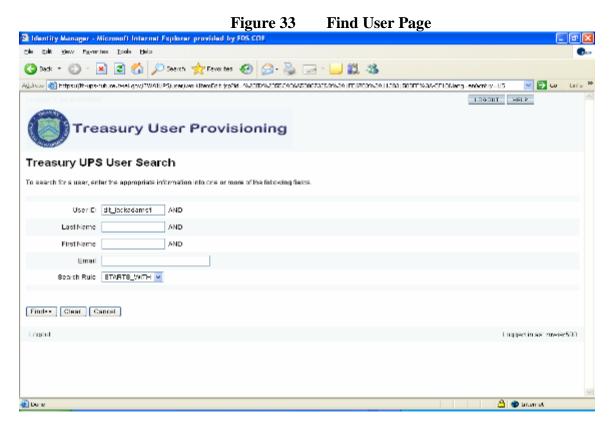
Figure 32 illustrates the Treasury UPS Welcome Page



## 4.1.2 Find User

On the "Find User" page, type in the appropriate search criteria (UserID, Name or E-Mail Address) and click on "Find".

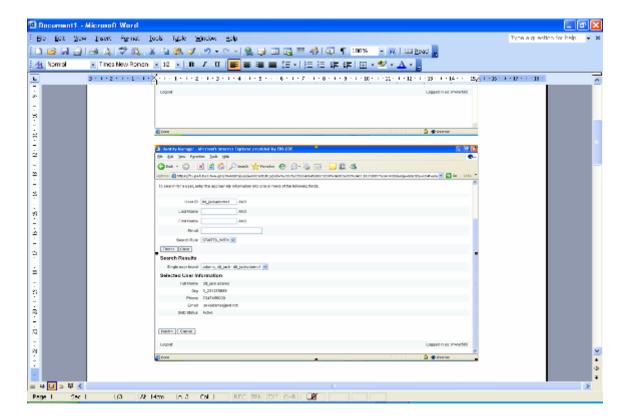
Figure 33 illustrates the Find User Page.



Select user from search results and click "Next".

Figure 34 illustrates the "Find User Results" screen.

Figure 34 Find User Results Screen



# 4.1.3 Manage Treasury Account

Upon clicking "Next" on the Find Users Results screen, an administrator will see the "Manage Treasury Account" screen with three options:

Register Treasury Administrator – Allows an administrator to assign an appropriate user with administrative rights.

Update Treasury Information – Allows an administrator to update users' personal information such as Address, Phone Number, E-Mail address, etc.

Reset Password – Allows an administrator to reset users' passwords.

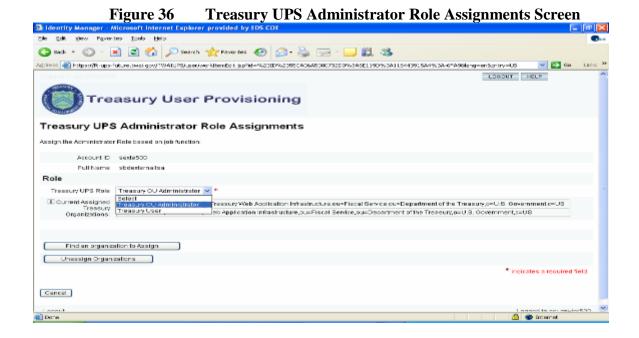
Figure 35 illustrates the "Manage Treasury Account" screen.

Figure 35 **Manage Treasury Account Screen** He gain yiew Figure tes Tools Help 🕝 Sack - 🕝 - 🗷 🏿 🐔 🔑 Search 🜟 Fourthes 🚱 💁 👺 🖂 - 🧾 🐒 🥸 Auftress 🎳 Edgessifft upp - Nuture (Heal gov/TWAILPS) Jeiers werkliere Edit je Piller-Nazabrika 2002 2005 2005 2007 2005 2007 2005 2007 1300 2007 W E Co LEGG LOCOUT HELP Treasury User Provisioning Manage Treasury Account Please select an action for the Treasury User below ALCOUNT D Cit\_iscksdams1 Full Name diffusion adams Register free eury administrator Update Treasury information Reset Password skPrevious Finish Logout

# 4.1.3.1 Register Treasury Administrator

If a user needs to have administrative rights, you can click on the "Register Treasury Administrator" button on the "Manage Treasury Account" screen. After this, you can select the "Treasury OU Administrator" option for the Treasury UPS Role and click on the "Find an Organization to Assign" button.

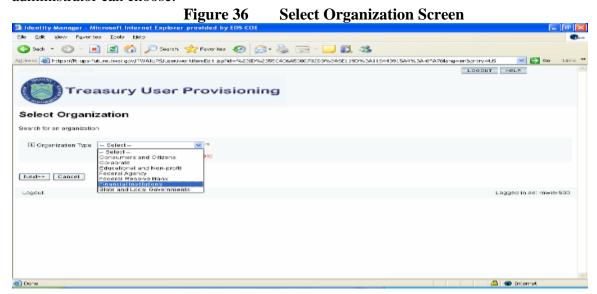
Figure 36 illustrates the "Treasury UPS Administrator Role Assignments" screen.



## 4.1.3.1.1 Select Organization

The next step is to choose an Organization for which a user should have administrative rights under.

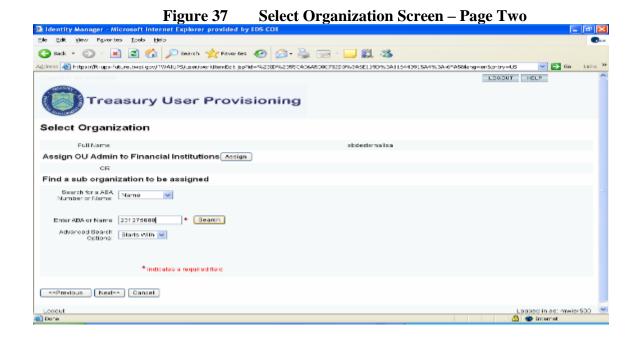
Figure 37 illustrates the "Select Organization" screen and depicts all of the options that an administrator can choose.



## 4.1.3.1.2 Select Organization – Page Two

The next Select Organization screen forces the administrator to enter the ABA Number or Organization Name to which the user should have administrative rights.

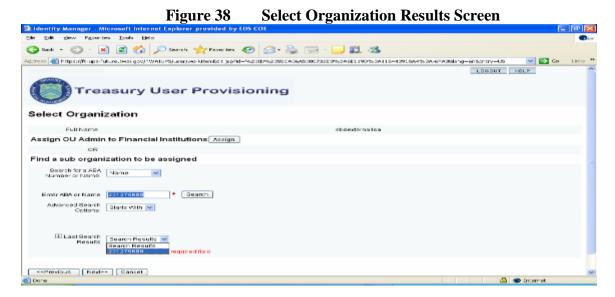
Figure 37 illustrates the second part of selecting an organization.



## 4.1.3.1.3 Select Organization Results

After entering the ABA Number or Organization Name, the results of your query will appear.

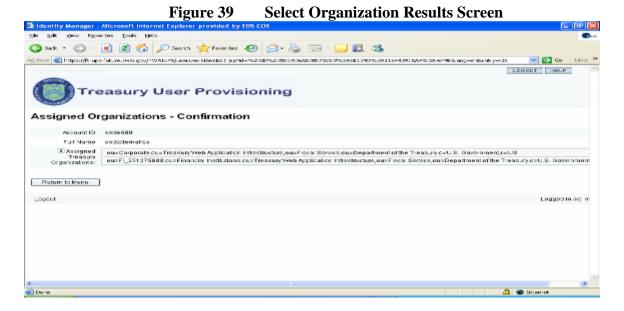
Figure 38 illustrates the results page after entering an ABA Number or Organization Name.



#### 4.1.3.1.4 Assigned Organizations Confirmation

After selecting the appropriate ABA Number or Organization Name, an "Assigned Organizations Confirmation" screen will be shown to confirm the organization of which the user will have administrative rights for.

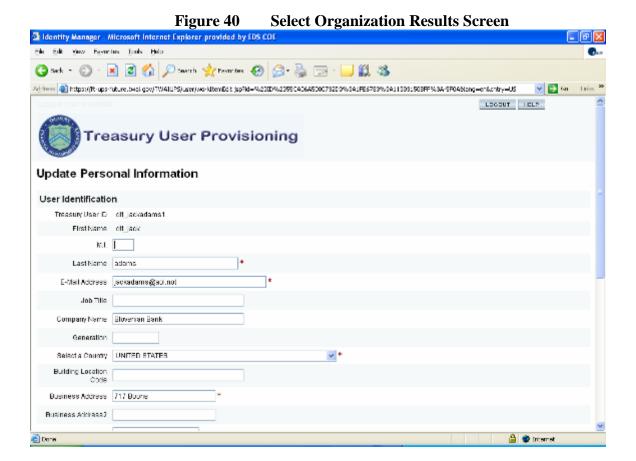
Figure 39 illustrates the Assigned Organizations Confirmation screen.



# 4.1.3.2 Update Treasury Information

If an administrator needs to update a users' personal information, he/she can do so by clicking on the "Update Treasury Information" button on the "Manage Treasury Account" screen.. On the "Update Personal Information", an administrator can edit any of the fields available and then click "Next" on the bottom of the page.

Figure 40 illustrates the "Update Personal Information" screen.



## **4.1.3.3 Update Treasury Information – Confirmation Page**

Once all of the personal information of a user is edited by an administrator, the administrator will receive a confirmation page that the modified information has been completed successfully.

Figure 41 illustrates the Confirmation Page.

Figure 41 Confirmation Page

| Manufact | Microsoft Internet Explorer provided by DS COE
| Indicated | Secretary | Indicated |

## 4.1.3.4 Reset Password

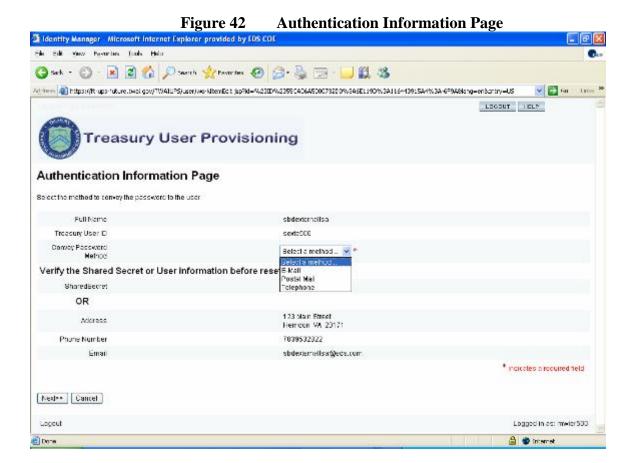
If an administrator needs to reset a user's password, he/she can do so by clicking on the "Reset Password" button on the "Manage Treasury Account" screen. Upon clicking on this button, an administrator will be prompted to select a means to convey the password to the user. An administrator can choose from one of the following options:

E-Mail – An e-mail is sent with the new password to the user.

Postal Mail – The password id sent to the user's mailing address.

Telephone – The password is displayed on the screen to the administrator where he/she can relay the password over the telephone.

Figure 42 illustrates the Authentication Information Page that is displayed when an administrator attempts to reset a user's password.



# 5.0 ACCOUNT CONSOLIDATION

The initial account consolidation process is handled by the LDAP team through written scripts. The business owners of each application involved will provide the LDAP team with the accounts that will need to be consolidated. Accounts will be merged based on certain criteria discussed prior between the LDAP team and the business owner. Possible scenarios and outcomes of the merged accounts are defined in the table below:

| Merged       | Merge Account | Merge Account | Merge Account III |
|--------------|---------------|---------------|-------------------|
| Account      | I             | II            |                   |
| FMS Standard |               |               |                   |
| Account      |               |               |                   |
| FMSStdAcct   | acctID1       | acctID2       |                   |
| acctIDFMSStd | acctIDFMSStd  | acctID2       |                   |
| acctIDFMSStd | acctID1       | acctIDFMSStd  |                   |
| acctIDFMSStd | acctIDFMSStd  | acctIDFMSStd  |                   |

The LDAP team will merge the accounts and an FMS standard account (FLLLL599) will either be created or updated if one already exists. For example, in the first scenario in the above table, two non-standard FMS accounts exist for the user. These two non-standard FMS accounts are merged into a new FMS-standard account. In the second and third scenarios, the user has one FMS-standard account and one non-standard FMS account. The information contained in the two accounts will be merged, but the existing FMS-standard account will be used as the newly created merged account. In the fourth scenario, the user has two FMS-standard accounts. The information contained in the two accounts will be merged and the id listed as Merge Account I in the input file will be used as the merged account.

Once the LDAP script mentioned above is executed and a user included in the script attempts to login to his/her application, he/she will be redirected to UPS where he/she must login.



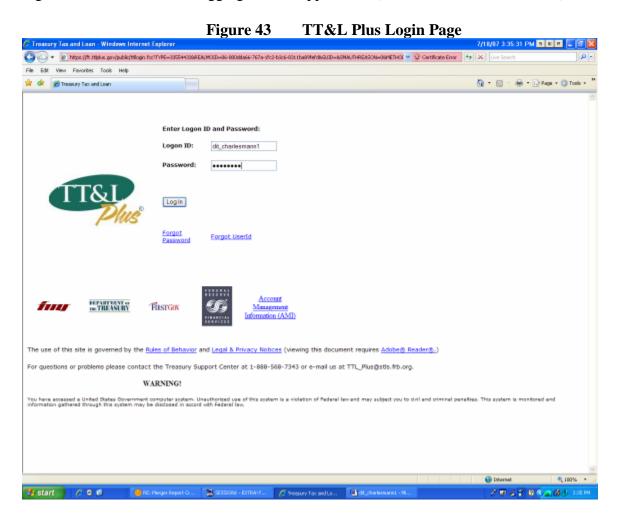


Figure 44 illustrates the Redirection Notification page.

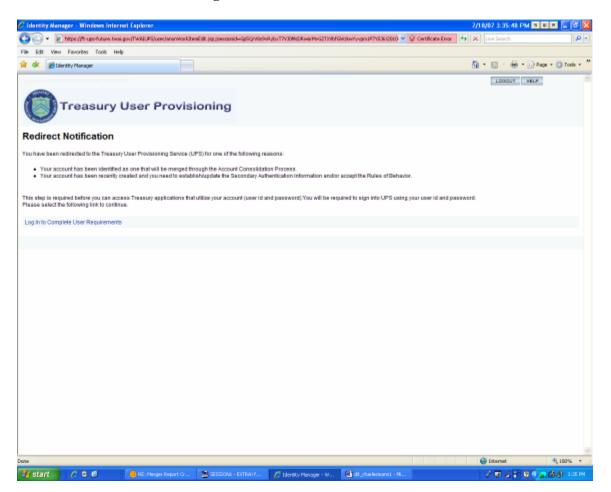
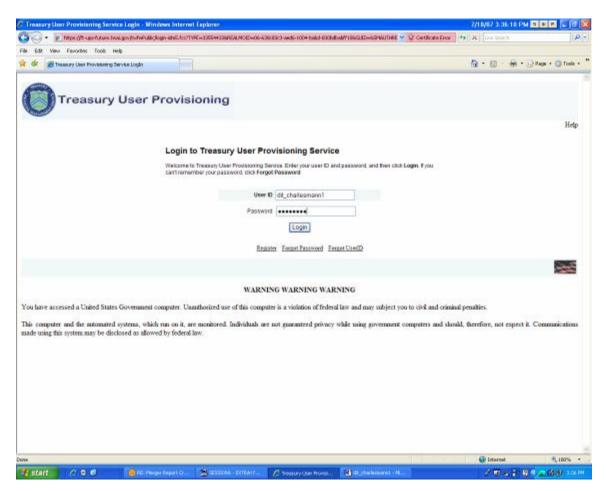


Figure 44 Redirection Notification

After clicking on the link provided in the Redirection message, a user will be prompted to login to UPS.

Figure 45 illustrates the UPS Login Page.

Figure 45 UPS Login Page



Upon logging into the UPS application, a user will be prompted with a screen that shows all of the accounts that will be consolidated into one.

Figure 46 illustrates the "Update of Treasury Accounts" screen.

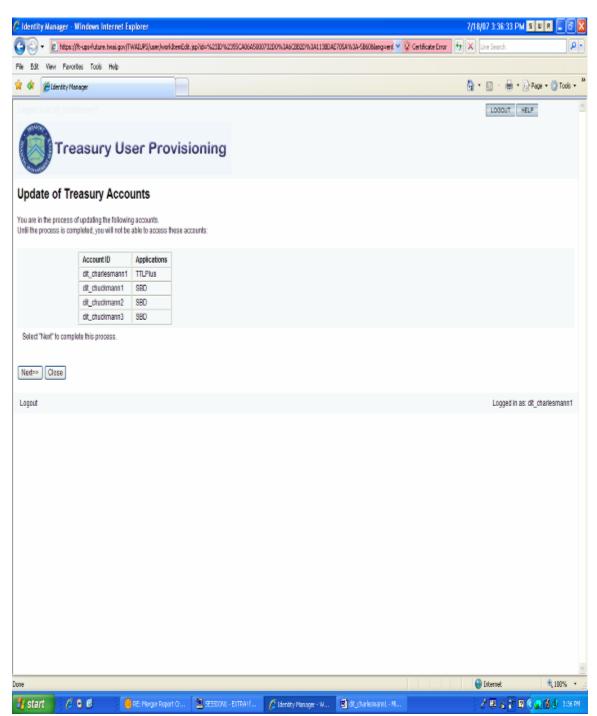


Figure 46 Update of Treasury Accounts Page

Upon clicking "Next", a user will be prompted to review his/her personal information, including demographic information. This information is taken from the most recently created account for that user.

Figure 47 illustrates the "Update Personal Information" screen

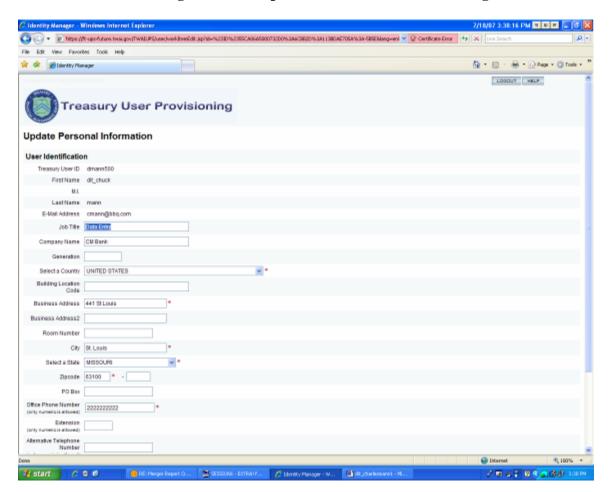
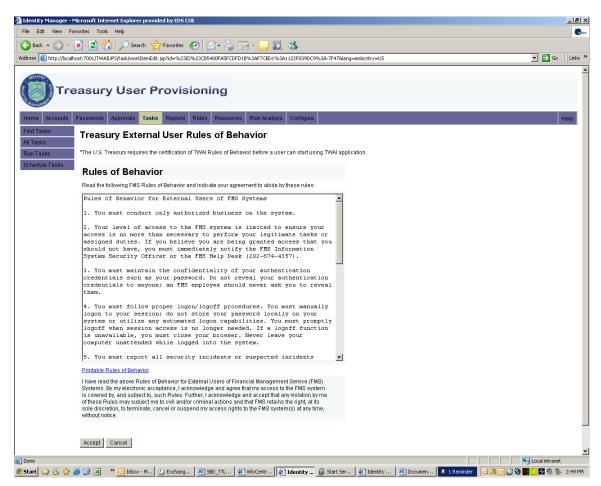


Figure 47 Update Personal Information Page

After clicking "Next" on the Personal Information page, a user will be prompted to accept the Treasury External User Rules of Behavior (RoB). It is important to note that it does not matter if a user has accepted the RoB previously.

Figure 48 illustrates the "Treasury External User Rules of Behavior" screen.





After clicking on "Accept" for the RoB, a user will be required to answer Secondary Authentication Questions and supply a shared secret, regardless if he/she has done this for any of his/her old accounts.

Figure 49 illustrates the SAQ and Shared Secret screen.

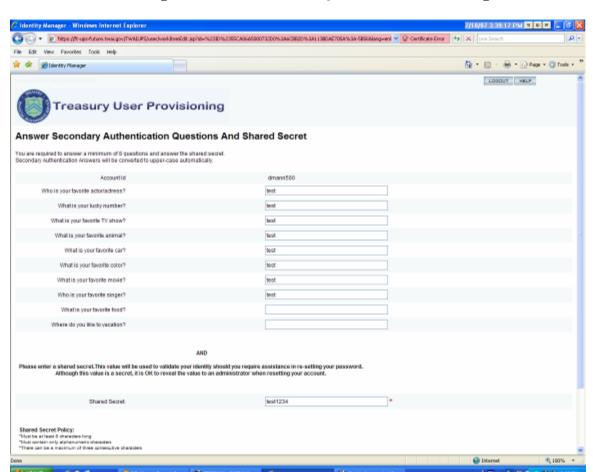
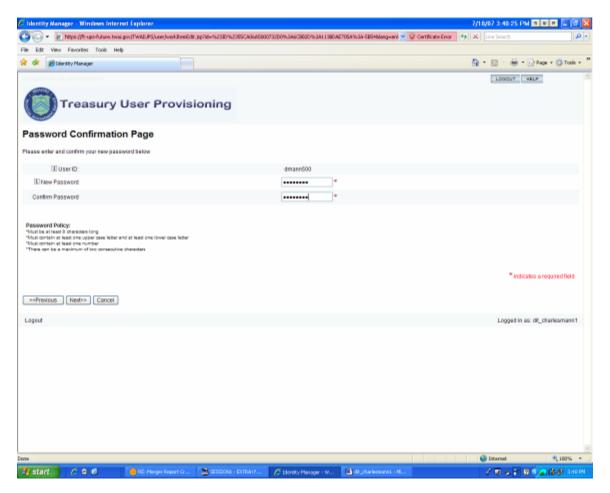


Figure 49 Answer SAQ and Shared Secret Page

Once these answers are provided and the user clicks "Next", he/she will be directed to a Password Confirmation page. On this page, the user's newly merged account will be displayed and he/she will be prompted to enter and confirm a new password.

Figure 50 illustrates the "Password Confirmation" screen.





After a user clicks on "Next", he/she will be directed to a Confirmation Page. This confirmation page will reiterate to the user which accounts have been consolidated and it will display the user's newly created merged account.

Figure 51 illustrates the Account Consolidation Confirmation screen.

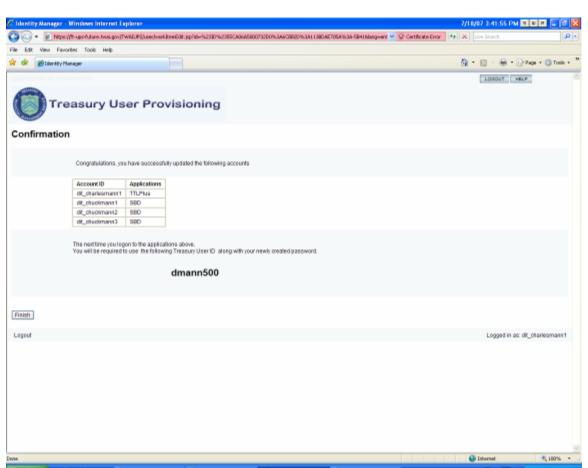


Figure 51 Confirmation Page

Upon clicking on the "Finish" button, the user will be prompted with a message stating that the web browser session will be closed.

Figure 52 illustrates the Windows IE dialogue box prompting the user that the web browser will close.

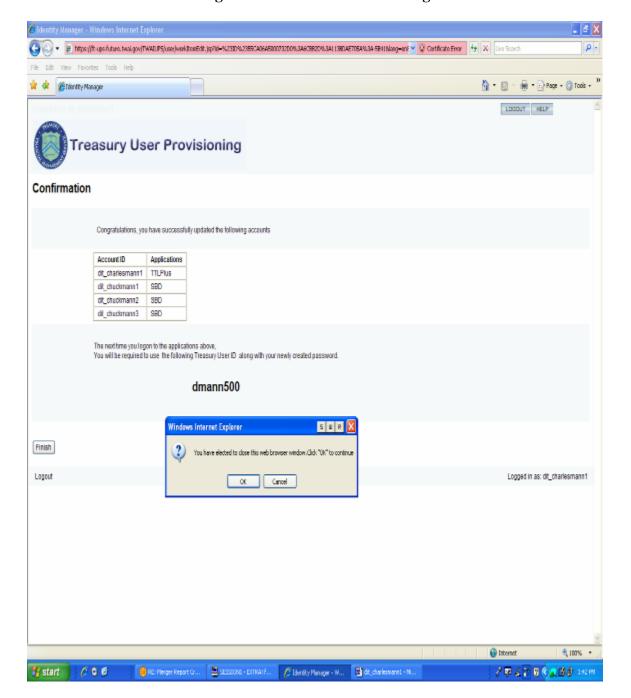


Figure 52 Windows IE Dialogue Box

After clicking OK, another pop-up message will be displayed stating that the current webpage will be closed.

Figure 53 illustrates another Windows IE dialogue box.



Figure 53 Windows IE Dialogue Box

Clicking "Yes" marks the end of the account consolidation process. At this point in time, if a user desires to log back in to UPS or his/her application, he/she must open up a new web browser session.

## 6.0 Re-Certification

The following section describes the annual re-certification process customized to the Savings Bonds Direct (SBD) application. At a minimum, it will depict the screen shots a user will encounter when attempting to re-certify application users.

The Information Systems Security Officer (ISSO) is assigned the ISSO role in UPS by a TWAI UPS Administrator. This is the initial step to the re-certification process. The SBD CBAF will provide the TWAI UPS team with the user id for its ISSO. Once the ISSO has been seeded by the TWAI UPS team, he/she will login to the UPS login screen. It should be noted that the ISSO will not have application access and as such, he/she should login directly to the UPS application rather than logging into the SBD application.

Figure 54 illustrates the UPS Login Screen.

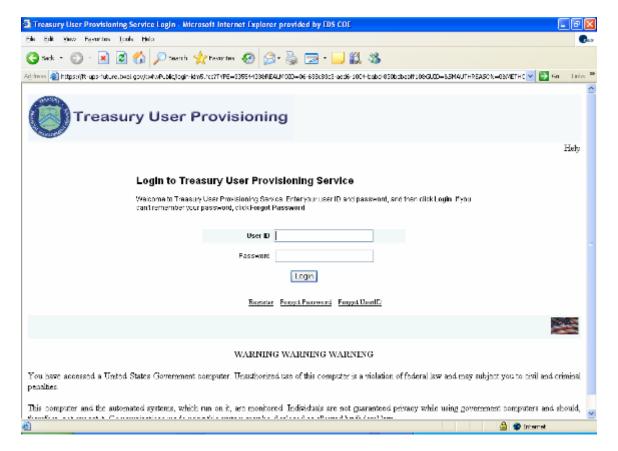


Figure 54 UPS Login Screen

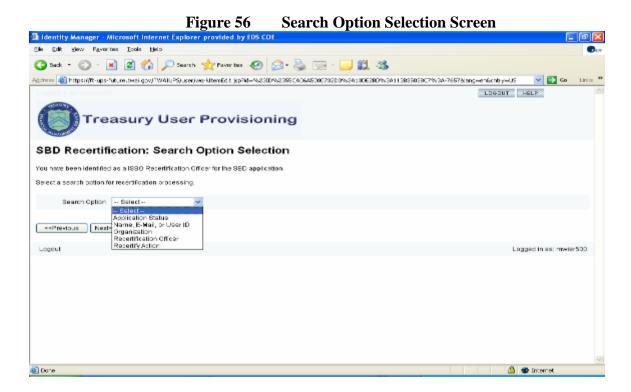
Upon logging into UPS, the ISSO will see a "Recertification Tasks" section on the UPS Welcome screen. In order to kickoff the re-certification process, the ISSO must re-certify all of the High Level Certification Officers (HLCOs) (For SBD purposes, HLCOs map to the SBD Security Administrators (Role = 0)). This is done by clicking on the "Recertify Application Users" link under the "Recertification Tasks" Section.

Figure 55 illustrates the UPS Welcome screen.

**UPS Welcome Screen** Figure 55 <u>File Edit View Favorites Tools H</u>elp G Back ▼ D ▼ X Search ★ Favorites ⊕ D ▼ D Favorites ⊕ D ▼ D ▼ D Favorites ⊕ D ▼ D ▼ D Favorites ⊕ D ▼ D ▼ D Favorites ⊕ D Favor Address 🧃 https://ft-ups-future.twai.gov/TWAIUP5/user/main.jsp;jsessionid=GVKbL6TkHTPJg3x9dwh78Lvhv5SpTqLJnZM2CzQ9Gbk3KjcJ1Ly512057434973?lang=en&cntry=US My Treasury UPS User Account Management Manage My Applications
 Update My Information
 Change My Password
 Update My Secondary Authentication Answers And Shared Secret Administrative Tasks Create Account
 Manage User Accounts Application Management Tasks IPAC Application Management
 ITS Application Management
 SBD Application Management
 TCIS Application Management
 TTSL Plus Application Management Application Reporting Tasks IPAC Recertification Report
 SBD Report
 SBD Recertification Report
 TCIS Recertification Report Recertification Tasks Recertify Application Users
 View Recertify Task Results (1) Approve Requests No Pending Approvals

The ISSO will see the "Search Option Selection" screen where he/she can find users that need to be re-certified by choosing one of the options available.

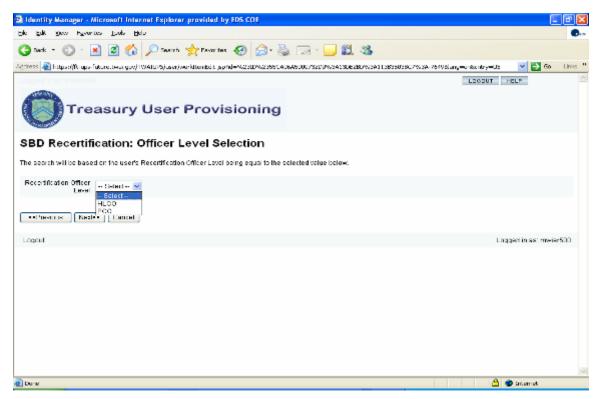
Figure 56 illustrates the "Search Option Selection" screen.



In order for the ISSO to re-certify all of the HLCOs at one given time, the best search option to choose is the "Recertification Officer" option. After choosing this search option and clicking "Next", the ISSO will see the Officer Level Selection screen.

Figure 57 illustrates the Officer Level Selection screen.

Figure 57 Officer Level Selection Screen



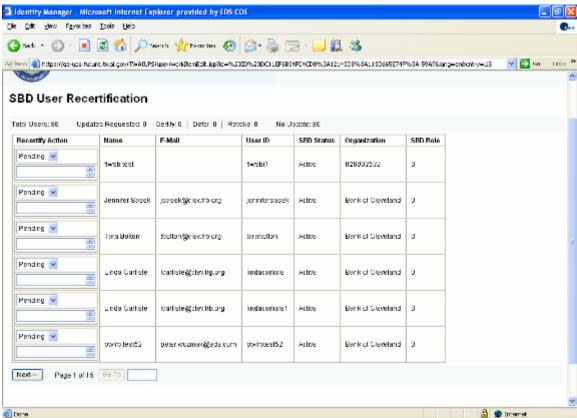
At this point, the ISSO will select "HLCO" and click "Next", which will take him/her to the SBD User Recertification screen.

It should be noted that the "Recertify Action" for each user will be set to "Pending". This value is set by a script run by the LDAP team and takes all users whose application status does not equal "Delete" and sets the flwsbRecertAction attribute to "Pending".

Figure 58 SBD User Recertification Screen

Identity Manager Microsoft Internet Explorer provided by EDS COL

Figure 58 illustrates the SBD User Recertification screen.



At this point, the ISSO is ready to certify the HLCOs that need to be re-certified. He/she can perform an action on a user by selecting a value contained in the drop down box in the "Recertify Action" column. The four values are as follows:

Pending – This value is the default value set for all users marked to be re-certified.

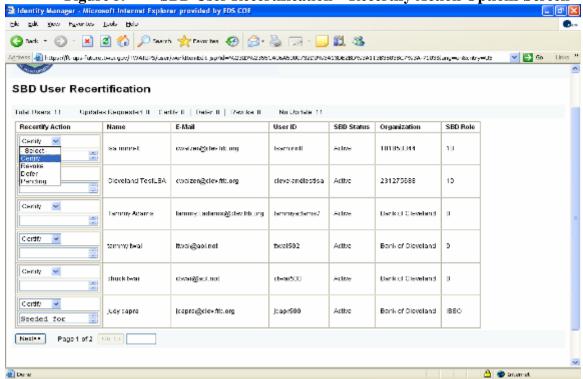
Certify – This value should be chosen if a user needs to be re-certified.

Revoke – This value should be chosen if a user no longer works for SBD or should not have access to SBD. Once the preliminary closeout script is run, this user's application status will be set to "Delete" and he/she will not be able to access the SBD application.

Defer – This value should be chosen if the Re-Certification Officer is unsure if the user should be re-certified. The value can be changed to "Certify" or "Revoke" at any time. However, once the preliminary closeout script has been run and the value is still set to "Defer", these users' application status will be set to "Delete" and he/she will not be able to access the SBD application. NOTE: Any user that is set to "Defer" must have a comment associated with it. A Re-Certification Officer can type in the comment in the text field provided under the Recertify Action.

Figure 59 illustrates the options for "Recertify Action".

Figure 59 SBD User Recertification – Recertify Action Options Screen



Once the ISSO makes all of his/her actions on the HLCOs, he/she should click on the "Submit" button on the bottom of the page.

Figure 60 illustrates the various buttons (including Submit) on the bottom of the "SBD User Recertification" screen.

**SBD** User Recertification – Action Buttons Figure 60 🔾 Back \* 🗇 · 🗷 🖻 🐔 🔎 Bearch 🦖 Fewertes 🚱 🖂 - 👼 👼 - 🧾 🚉 🥸 😂 🖦 ktpp://fk-ups-future.besi.gov/TWAIUPS/uper/ver-litembel:/pyfel=4230D%2565C40648000782DD%265DW345DB82D%34L185D4E705AW34-6C136lang=entionity=US Total Users: 42 Updates Requested: 15 Certify: 13 | Defer: 2 | Revoke: 0 No Update: 27 Delete PAYROLL TEST 2 rmtestA@aol.not rotest519 Delute PAYROLL TESTOO mino testar Not ready to valene twat vtwat@act.not Vt=491500 Delate STURDY GENERAL HOSPITAL 12 Certify ionel twai Certify THE STORE 12 melvin bydi melvin@act.not mtwai601 Detote 12 pilvertwai obwei@aoi.not obwał500 Dietete THE STORE Change Search Submit Cancel Logged in ae: mwier500 Upon clicking "Submit, you will receive an "SBD User Recertification Confirmation" screen. (This screen will summarize the actions taken and will tell you how long it will approximately take to complete the task. It also forces the ISSO to click "Confirm" to continue. As it states on the page, there should be no other recertification tasks conducted while this task is running.

Figure 61 illustrates the SBD User Recertification Confirmation screen.

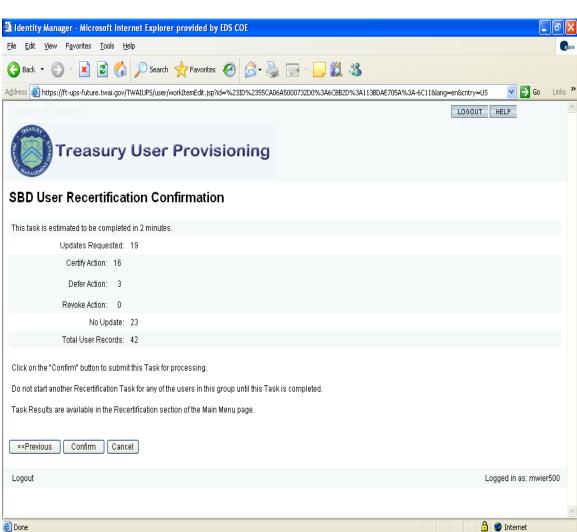
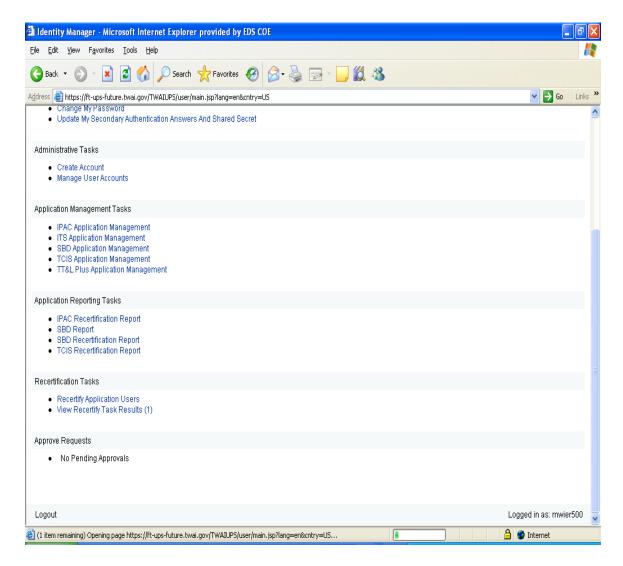


Figure 61 SBD User Recertification Confirmation Page

After clicking on the Confirm button and waiting for the task to be completed, you can go to the UPS Welcome page and look at the "View Recertify Task Results". If a number other than 0 is shown, you can click on this link to view the Recertification Task Results.

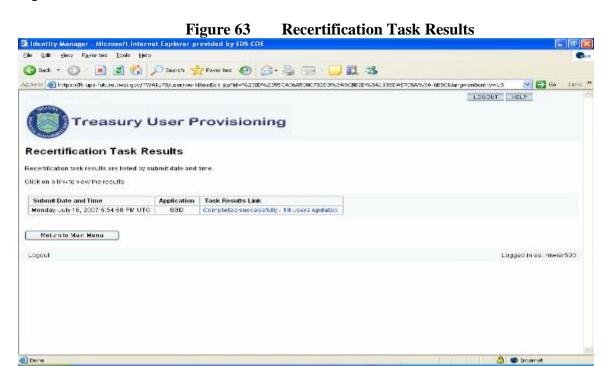
Figure 62 illustrates the UPS Welcome Screen where a recertification task is ready to be viewed.

Figure 62 UPS Welcome Screen – View Recertify Task Results Option



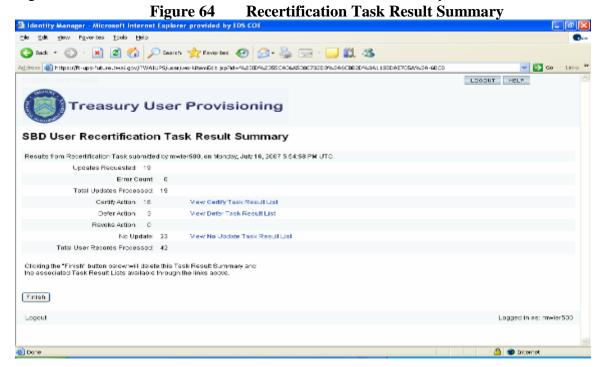
The "Recertification Task Results" screen shows whether or not the task you performed was successful. In Figure 63, you can see that the particular task that ran was successful. If you would like to see more detailed information, you can click on the blue hyperlink provided under the "Task Results Link". Note: All times given are in UTC, which is 4 hours later than Eastern time.

Figure 63 illustrates the "Recertification Task Results" screen.



Upon clicking on the hyperlink, you will see the "SBD User Recertification Task Result Summary screen. This screen will show how many users were certified, deferred, and revoked. If you would like to see the specific users that were certified, deferred, or revoked, you can click on the blue hyperlink provided next to the action taken.

Figure 64 illustrates the User Recertification Task Result Summary screen.



If you click on "View Certify Task Result List", you will see the SBD Recertification Task Results – Certify Action screen. This screen will list all of the specific users that were certified.

Figure 65 illustrates the Recertification Task Results – Certify Action screen.

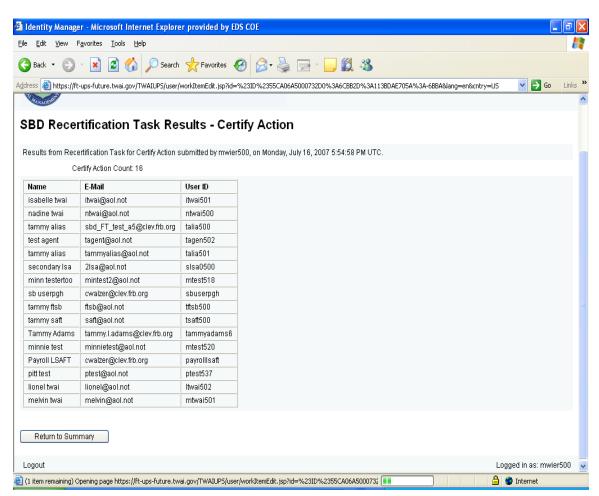
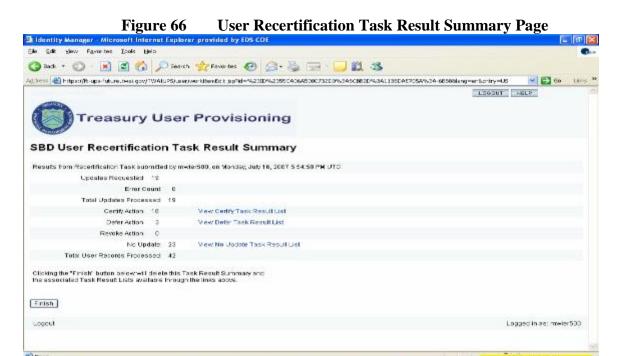


Figure 65 Recertification Task Results

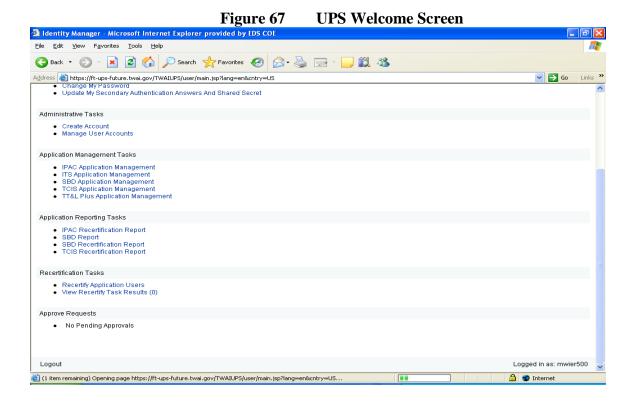
Upon clicking on the "Return to Summary" button, you will see the SBD User Recertification Task Result Summary Screen again. When you are finished looking at all of the hyperlinks, you can click on "Finish". By doing this, you will delete this Task Result Summary and then you be directed to the UPS Welcome Screen again.

Figure 66 illustrates the User Recertification Task Result Summary screen.



You will notice that now the "View Recertify Task Results" link shown no entries next to it.

Figure 67 illustrates the UPS Welcome screen with no tasks showing in the "View Recertify Task Results".



As it was mentioned previously, the High Level Certification Officer (HLCO) maps to the SBD role of Security Administrator. The HLCO cannot certify anyone until he/she himself is recertified by the ISSO. Once the HLCO is re-certified, he/she can re-certify all SB Users and Internal FRB Users. The HLCO can also re-certify the Primary Certification Officers (PCOs). The PCO role maps to the SBD role of Local Security Administrator (LSA). The PCO will be able to re-certify other PCOs, Secondary LSAs, and Data Entry Users after him/herself is recertified either by an HLCO or another PCO.

All of the re-certification officers can follow the steps outlined in the ISSO section of this document to perform the re-certification of all of the SBD user community.

Figure 68 illustrates the Application Security Administrator Role Matrix.

**Application Security Administrator Role Matrix Application ISSO** HLCO (can **PCO** CO (level1) CO (level2)\* (can certify certify all (can certify all (can certify all (can certify application application application all all users within users users application application including all including users within users and their Certification PCOs and other PCOs **Organization**) their Officers) COs) and COs organization) within their **Organization**) **SBD** Security **Local Security** N/A N/A Seeded Administrators Administrators (LSAs)

Figure 68 SBD Security Admin Role Matrix

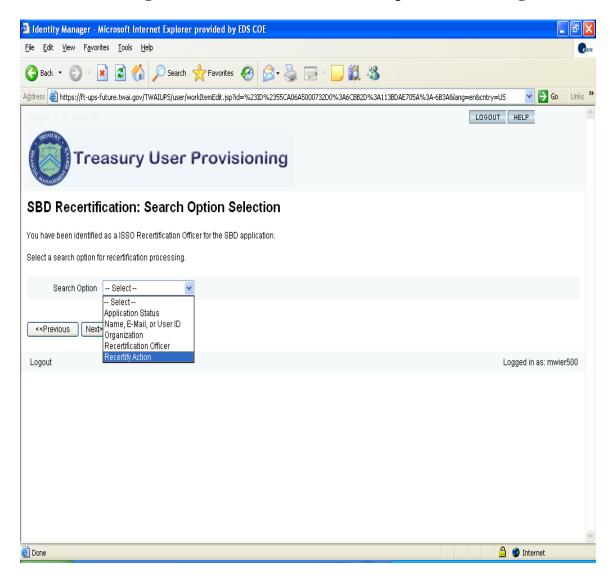
As the re-certification process is kicked off, the SBD application will have a set time limit to perform the re-certification of its users that is agreed upon by the SBD application owners and the UPS development team. Prior to the end of the re-certification window, a process known as the preliminary closeout process is kicked off. Again, the date that this process is kicked off is determined and agreed upon between the application owners and the UPS development team. This process is kicked off by an LDAP script which takes all users who were either put in a "deferred" status or where no action was taken and puts them in a "Revoke" status. Any user's status that is set to "Revoke" (either by a Re-certification Officer or by the LDAP script) will be automatically set to an application status of "Delete". As a result, if a user has not been certified prior to the running of the LDAP preliminary closeout script, he/she will not be able to access the SBD application because his/her SBD status has been set to "Delete".

Between the time that the preliminary closeout script has been run and the time that the recertification window ends, any user that was put in a status of "Revoke" can be set to "Certify" or "Defer" by a Re-Certification Officer, if desired. This can be done by clicking on the

"Recertify Application Users" link on the UPS Welcome screen and choosing "Recertify Action" on the Search Option Selection screen.

Figure 69 illustrates the Recertification Search Option Selection screen.

Figure 69 Recertification Search Option Selection Page



Once the Re-certification Officer selects "Next", he/she should select "Revoke" on the Recertify Action Selection screen. It should be noted that once the LDAP preliminary closeout script has been run, there will be no users found if you click on "Certify" or "Defer" the first time.

Figure 70 illustrates the Recertify Action Selection screen.

SBD Recertification: Recertify Action Selection

The poseth will be based on the user's Recertify Action being equal to the selection walls below

Recently Action -- Select -- 9

Figure 70 Recertification Search Option Selection Page

Identity Manager - Microsoft Internet Explorer provided by EDS-COE

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Address Bright-Manager - Microsoft Internet Explorer provided by EDS-COE

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Figure 70 Recertification Search Option Selection Page

The Second Internet Explorer provided by EDS-COE

The Second Internet Explorer provided by EDS-COE

Treasury User Provisioning

Upon selecting "Revoke" and clicking "Next", you will be prompted to perform action on all of the users that were put in a revoke status after the LDAP preliminary closeout script was run.

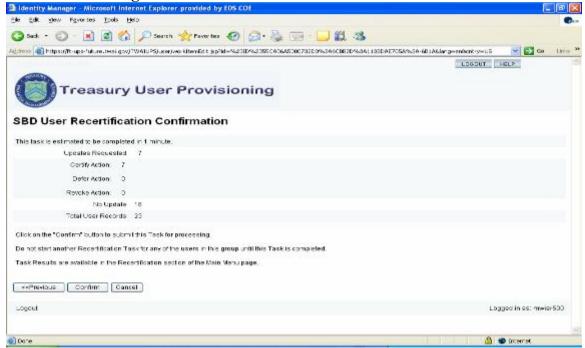
Figure 71 illustrates all users put in a "Revoke" status.

**User Recertification Screen - Revoked Users** Figure 71 Elle Edik yiew Favorites Ipols Help 🕝 Back 💌 💮 - 🗷 🖾 🐔 🔑 Search 📌 Fevertes 🚱 🛜 - 👼 🖼 - 🧾 🐒 🥸 Address 🚵 https://fk.ups-fuk.re.teet.gov/TWAILPS/.cer/.workitembd t.jupfid="AZZED"AZZESCAD6AZDECTAZZESCAD6AZED027AZAL135DAE7OSAWZA-681Cblarg=enfantry=US SBD User Recertification Total Users: 23 Updates Requested: 6 Certify: 6 | Defer: 0 | Revoke: 0 No Update: 17 SRD Role Recertify Action Name E. Mail User ID SBD Status Revoke 💌 minnteet@api.net KIMI BEACH Revoked due Frevoke 💌 pitt test pittlest@aoLnot ptest534 Delete MOVADD ORDUF 10 Revoked due Mona Yule myule@yteth.com myule510 Delete PAYROLL TEST 2 10 Frevoke 💌 vtvai@aotnot Delete STURDY GENERAL HOSPITAL 12 valene svat vtwai500 Revoked due Revoke 💌 THE STORE otwai500 Delete 12 pilyer byoi. otwai@aot.not. Revoked due Page 4 of 4 Go To ##Previous Change Search Submit Cancel Louded in as: mwier 500 Done 🖹 🙆 🍩 Internet

After performing all of the appropriate recertify actions, you can click on "Submit". This will bring you to the "SBD User Recertification Confirmation".

Figure 72 illustrates the User Recertification Confirmation screen.

Figure 72 User Recertification Screen – Revoked Users



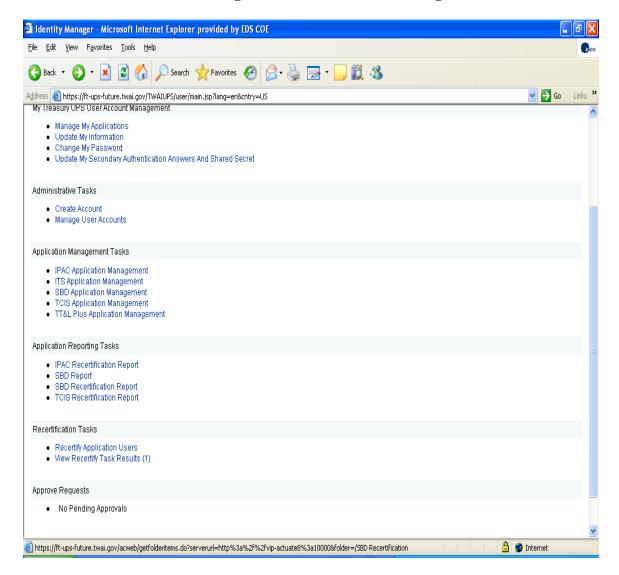
By clicking "Confirm", you will have successfully completed the recertify actions that you performed. You can check out the specifics of your actions by clicking on the "View Recertify Task Results" link on the UPS Welcome page once you have given ample time for the task to run. You may need to click the "Refresh" button on your web browser. Once there is a number other than (0) next to the "View Recertify Task Results" link, you can view the results. For specifics of how to view the results, you can follow the steps outlined in the "Seeding of ISSO" section of this document, represented in Figures 62 -67.

Once the end of the re-certification window is reached, all users that have a "Recertify Action" other than "Certify" will be placed in a "Revoke" status and will be have an application status of "Delete". At this time, the LDAP Final Closeout script will be run to mark these accounts as delete. Once this is done, the users will be deleted from the LDAP directory and then will also be deleted from UPS. As a result, if a user who has been deleted through this process and wants to have access to SBD once again, they will have to be created by an administrator. It should be noted that if a user needs to be created, his/her e-mail address that was used previously can be used again since the account will have been deleted from both LDAP and UPS.

At any time during the re-certification process, a Re-Certification Officer would like to run a re-certification report, he/she can do so by clicking on the "SBD Recertification Report" link on the UPS Welcome Screen.

Figure 72 illustrates the UPS Welcome screen.

Figure 72 UPS Welcome Page

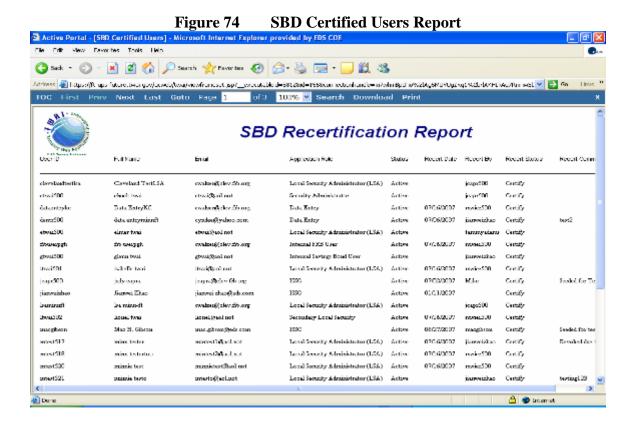


After clicking on this link, you will see various report options.

Figure 73 illustrates the various re-certification reports available.

**Re-Certification Report Options** Figure 73 Ble Edit Yew Favorites Ipols Help 🕝 Back 💌 💮 🔻 🖪 🐔 🔑 Search 📌 Fevertes 🚱 🛜 + 👼 🖼 🔻 🔲 🐒 🥸 ✓ ☐ Go Links kichness 🚵 hutpsst/fit upps-future, tweit gov/ps/web/getfolderite na derserverur inhutpre aans zifnszifve-aat uateern, aat betoek ale mysterinszifvece uitheaten FMS Sensitive but Unclassified Disclaim Security Requirement Provided In Manual of Administration REPORT HANDLING INSTRUCTIONS Material contained in these reports is sensitive and must be handled as FMS PRIVILEGED information. When handling these reports, please follow the safeguarding procedures Pre Defined Queries 🚜 SSD Certified Users 🄏 <u>SSD Defered Users</u> 🔏 SSD Pending Users 🔏 SBD Recertfication Detailed Report 🔏 SSD Recertification Summary Report 🔏 <u>SBD Revoked Users</u> 🔏 SSD Users Created in Recertification Feriod

**SBD Certified Users Report** – This report will show all of the users that have been certified during the re-certification process and will show the fields depicted in Figure 74.



**SBD Deferred Users Report** – This report will look exactly the same as the SBD Certified Users Report, except that the value of "Defer" will appear in the "Recert Status" column.

**SBD Pending Users Report** - This report will look exactly the same as the SBD Certified Users Report, except that the value of "Pending" will appear in the "Recert Status" column.

**SBD Recertification Detailed Report** – This report will list all SBD users whose application status was "Active" when the SBD Re-Certification window was open and will give specifics related to re-certification actions taken/not taken.

Figure 75 illustrates the SBD Recertification Detailed Report.

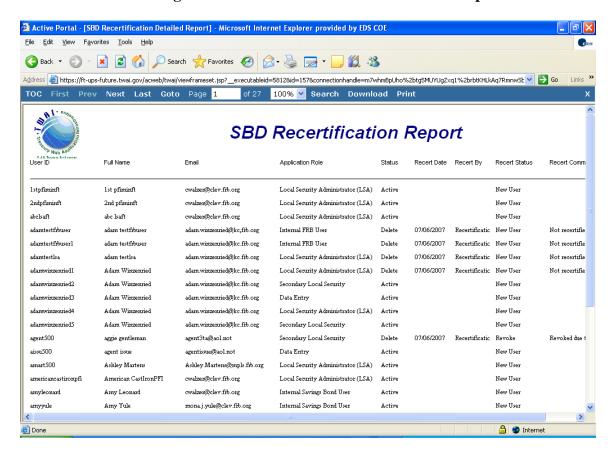


Figure 75 SBD Recertification Detailed Report

**SBD Re-Certification Summary Report** – This report will give a count of the various recertification actions taken for a particular SBD role.

Figure 76 illustrates the SBD Re-Certification Summary Report.

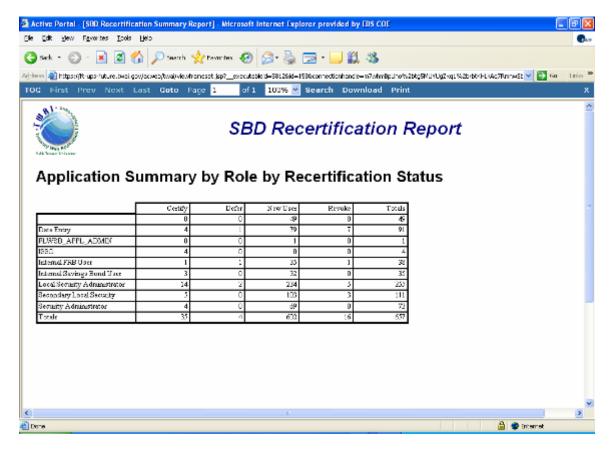


Figure 76 SBD Recertification Detailed Report

**SBD Revoked Users Report** - This report will look exactly the same as the SBD Certified Users Report, except that the value of "Revoked" will appear in the "Recert Status" column.

**SBD Users Created in Recertification Period** – This report will depict all of the new users that were created after the SBD Re-Certification process began.

Figure 77 illustrates the SBD Users Created in Recertification Period Report.

Figure 77 SBD Users Created in Recertification Period Report

